



Professional Profile



Certifications

**Certified Dietary Manager
(CDM)**

**Certified Food Protection
Professional (CFPP)**

**Dietetic Technician,
Registered (DTR)**

Victoria Greenwood, CDM, CFPP, DTR

Director of Training and Quality Assurance

As Director of Training and Quality Assurance for Upstate Nutrition Consultants, Victoria Greenwood is intimately involved in the long-term care consulting segment of the business. In this role, she works closely with dietary department employees at long-term care facilities and assisted-living communities — to help meet owner expectations for achieving the highest standards in resident care.

Greenwood's focus — and expertise — lies in analyzing dietary programs and mentoring employees through training and education. She has a career history that includes introducing and implementing cost control and Total Quality Management (TQM) programs. Complementing this experience is a well-rounded educational background in business, psychology and dietary management. Greenwood not only customizes in-service programs for clinical staff education and development, but also serves as an instructor.

Her team building approach encourages streamlined facility services (procedures and practices), resulting in more cost-effective operating systems. Her longtime management and clinical operations background, combined with her hands-on experience as a dietary technician, gives her a unique perspective when it comes to sharing her knowledge with nutrition professionals.

Education/Credentials

Bachelor of Science, Management
Utah State University

Graduate, Certificate Programs — CDM, CFPP, DTR
Central Arizona College

Culinary Institute of America, San Francisco

Professional Affiliations

American Dietetic Association

Certified Dietary Managers Association